



GOTS Monitor (Water/ Energy) V2.0

Benchmarking Resource Efficiency

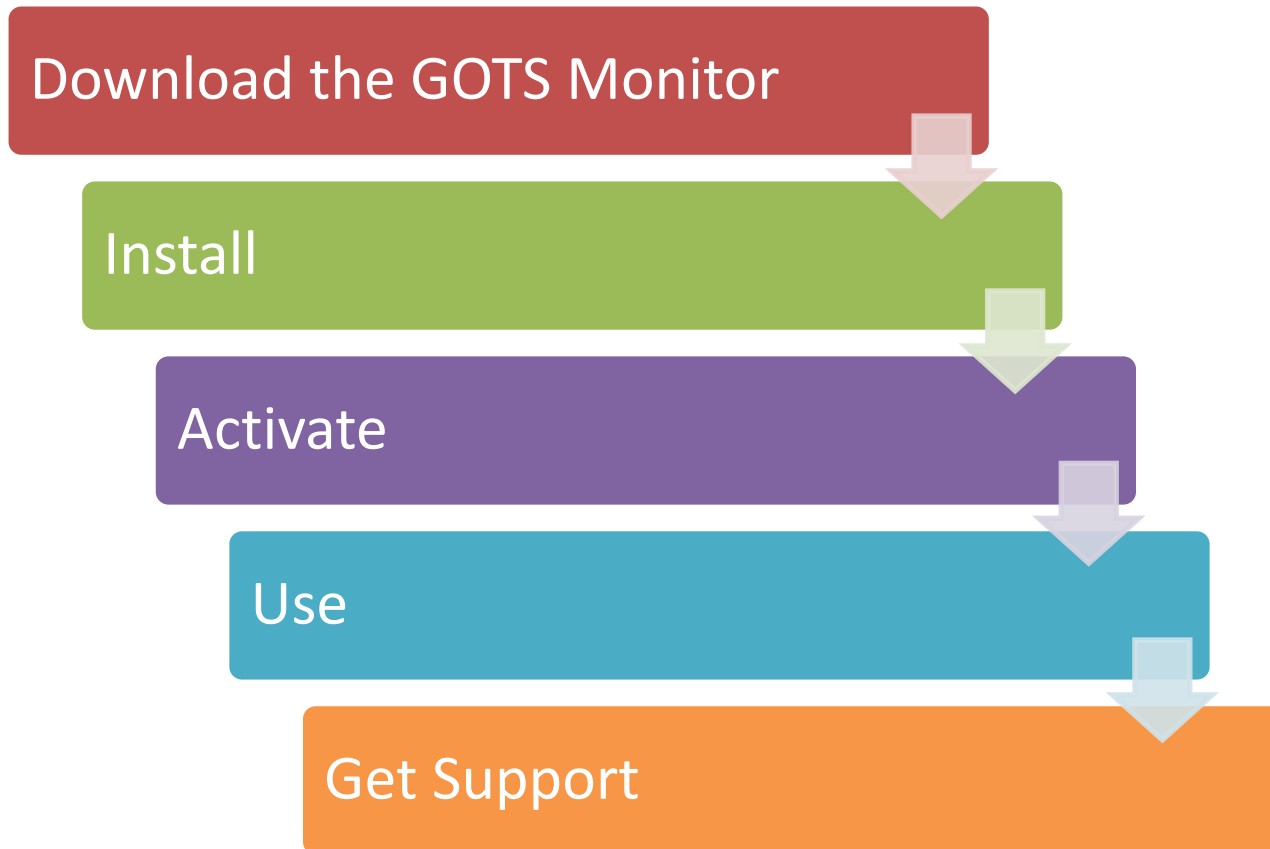
Dec 17th 2018 Webinar

Introduction
To GOTS Monitor



Introduction

Today's Webinar will explain how to





DOWNLOAD



Download GOTS Monitor

<http://www.global-standard.org/en/the-standard/gots-monitor.html>

GLOBAL ORGANIC TEXTILE STANDARD
ECOLOGY & SOCIAL RESPONSIBILITY

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Documents GOTS film

THE STANDARD

- General Description
- Latest Version
- Manual for Implementation
- Revision Procedure
- GOTS Monitor

CERTIFICATION

LICENSING AND LABELLING

PUBLIC DATABASE

GOTS MONITOR (WATER/ENERGY)

Last Updated on Thursday, 31 July 2014 13:06

GOTS Licensees can register for a complementary download of GOTS Monitor here

Consumption of water and energy are most important aspects in sustainability considerations for textile processors and manufacturers. As part of the environmental management criteria (chapter 2.4.10) GOTS requires that - among other information - certified entities must have available and provide:

- data on energy and water resources and their consumption per kg of textile output
- target goals and procedures to reduce energy and water consumption per kg of textile output

GOTS Monitor (Water/Energy) aims at supporting certified entities to approach and comply with these requirements.

EN sustainable SOLUTION



Download the GOTS W/E Monitor

Browser address bar: <http://www.global-standard.org/the-standard/g...> GOTS Monitor Download

Navigation: File Edit View Favorites Tools Help

Language flags: UK, Spain, Germany, France

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GLOBAL ORGANIC TEXTILE STANDARD

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Documents [Flags] GOTS film [Flags]

- THE STANDARD
 - General Description
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 - GOTS Monitor
- CERTIFICATION
- LICENSING AND LABELLING
- PUBLIC DATABASE

GOTS MONITOR (WATER/ENERGY) ORDER FORM

Only GOTS certified entities are entitled to download GOTS monitor for the use in their facilities, subsidiaries and sub-contractors covered under the scope of their GOTS certification.

GOTS certified entity:

License Number (as provided by GOTS certification body)*

Please enter your GOTS License number exactly as it is shown in your entry in the GOTS database (you can check the entry of your license number by entering your company name into the 'free text' field in the search engine of our data base <http://www.global-standard.org/public-database/search/database/search.html>)

Next

System tray: EN, 2:38 PM, 12/9/2014



Download GOTS Monitor

http://www.global-standard.org/the-standard/g... GOTS Monitor Download

File Edit View Favorites Tools Help

Page Safety Tools

GOTS MONITOR (WATER/ENERGY) ORDER FORM

Main contact for GOTS certification:

Company*
GOTS Monitor Test Company

License number*
448800

First name* G **Last name*** A

Job title*
P

Department

Email address*
george.perdikaris@sustainable.eu

Main contact for GOTS Monitor (the download link will be sent to this address):

Same as above

First name* G **Last name*** A

Job title*

EN 2:39 μμ 12/9/2014



Download GOTS Monitor

A screenshot of a web browser window displaying the GOTS Monitor Download form. The browser's address bar shows the URL "http://www.global-standard.org/the-standard/gt...". The page has a green background. The form includes fields for ZIP*, City*, and Country* (set to Algeria (DZ)). There are also fields for Telephone* and Website. A text box contains instructions: "Attention, please: The downloaded tool can be installed on one PC only. If you want to use the tool from different PCs e.g. with several users of different departments within your company, subsidiaries or sub-contractors covered under the scope of your GOTS certification, please enter the data for each copy you want to download." Below this is a checkbox for "register additional copy". A "Next" button is at the bottom of the form. The footer of the page reads "© 2013 by Global Organic Textile Standard International Working Group" with links for "Legal Information", "Contact", and "Sitemap". The Windows taskbar at the bottom shows the time as 2:39 PM on 12/9/2014.



Download GOTS Monitor

GLOBAL ORGANIC TEXTILE STANDARD
ECOLOGY & SOCIAL RESPONSIBILITY

Documents GOTS film

Message

Order have been saved successfully.

GOTS MONITOR (WATER/ENERGY) ORDER FORM

*

I confirm that the downloaded copy/copies of the software tool will only be used as long as our company (and any subsidiaries / sub-contractors for which a copy of the tool is downloaded) has a valid GOTS certification.

© 2013 by Global Organic Textile Standard International Working Group [Legal Information](#) [Contact](#) [Sitemap](#)

EN 2:41 pm 12/9/2014



Download the GOTS W/E Monitor

GLOBAL ORGANIC TEXTILE STANDARD
ECOLOGY & SOCIAL RESPONSIBILITY

Documents GOTS film

Message

Order have been saved successfully.

GOTS MONITOR (WATER/ENERGY) ORDER FORM

*

I confirm that the downloaded copy/copies of the software tool will only be used as long as our company (and any subsidiaries / sub-contractors for which a copy of the tool is downloaded) has a valid GOTS certification.

Send order

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Download GOTS Monitor

The screenshot shows a web browser window with the address bar displaying <http://www.global-standard.org/the-standard/g...> and a tab titled "GOTS Monitor Download". The browser's menu bar includes "File", "Edit", "View", "Favorites", "Tools", and "Help". The website has a green header with navigation links for "Home", "Contact", and "Sitemap", along with a search bar. The main content area features the GOTS logo and the text "GLOBAL ORGANIC TEXTILE STANDARD ECOLOGY & SOCIAL RESPONSIBILITY". A sidebar on the left lists navigation options: "THE STANDARD", "CERTIFICATION", "LICENSING AND LABELLING", and "PUBLIC DATABASE". The "THE STANDARD" section is expanded to show "General Description", "Latest Version", "Manual for Implementation", "Revision Procedure", and "GOTS Monitor". A "Message" box is displayed in the center, stating "Order have been send successfully." Below this, the heading "GOTS MONITOR (WATER/ENERGY) ORDER FORM" is followed by a thank-you message and a "Close" button. The footer contains copyright information: "© 2013 by Global Organic Textile Standard International Working Group" and links for "Legal Information", "Contact", and "Sitemap". The Windows taskbar at the bottom shows the system tray with the date "12/9/2014" and time "2:44 μμ".



Download GOTS Monitor

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GOTS

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GLOBAL ORGANIC TEXTILE STANDARD

ECOLOGY & SOCIAL RESPONSIBILITY

Documents GOTS film

- THE STANDARD
 - Introduction to the GOTS and the corresponding manual
 - General Description
 - GOTS 4 - Short Film Key Changes
 - More about the Standard
- CERTIFICATION
 - Certifiers are assigned to implement the quality assurance system
 - How to Become Certified
 - Approved Certifiers
 - More about Certification
- LICENSING & LABELING
 - License conditions and information on how to use the GOTS logo
 - How to Get Products Labelled
 - Licensing & Labelling Guide

INFO CENTRE

New version 4.0 released:
New assessment of improved regenerated and synthetic fibres

Large 2013 increase of GOTS certified companies in Europe

PUBLIC DATABASE

This data base contains the GOTS certified entities, their location, field of operation and product groups. To understand its functionality please consult "How to use it".

Free Text

Product categories

Field of operation

Country

EN 2:48 PM 12/9/2014



Download GOTS Monitor

GOTS Monitor Download - Μήνυμα (HTML)

Αρχείο Μήνυμα

Παράβλεψη

Ανεπιθύμητη αλληλογραφία Διαγραφή

Απάντηση Απάντηση σε όλους Προώθηση Υπηρεσία IM Υπερσύνδεση Υπερσύνδεση Υπερσύνδεση

Σύσχεψη

Προσ διευθυντή Ηλεκτρονικό ταχυδρομείο

Κανόνες OneNote

Μετακίνηση

Ενέργειες

Σήμανση ως μη αναγνωσμένου Κατηγοριοποίηση Παρακολούθηση θέματος

Μετάφραση Ζουμ

Επεξεργασία Ζουμ

Από: system@global-standard.org

Προς: George Perdikaris

Κοιν.:

Θέμα: GOTS Monitor Download

Αποστολή: Παρ 12/9/2014 2:44 μμ

Dear Mr./Ms george perdikaris,

thank you for submitting an order form for GOTS Monitor.

Here is your link for downloading your individual and complimentary copy of GOTS Monitor (Water/Energy):
[DOWNLOAD](#)

A short **Installation Manual** will be included in the download package (zip-file).

The **User Manual**, which contains all relevant information how to use GOTS Monitor (Water/Energy) and a document informing about the available support/service options are integrated and can be found in the section 'administration' once you have unpacked the downloaded zip-file and installed the tool on your PC.

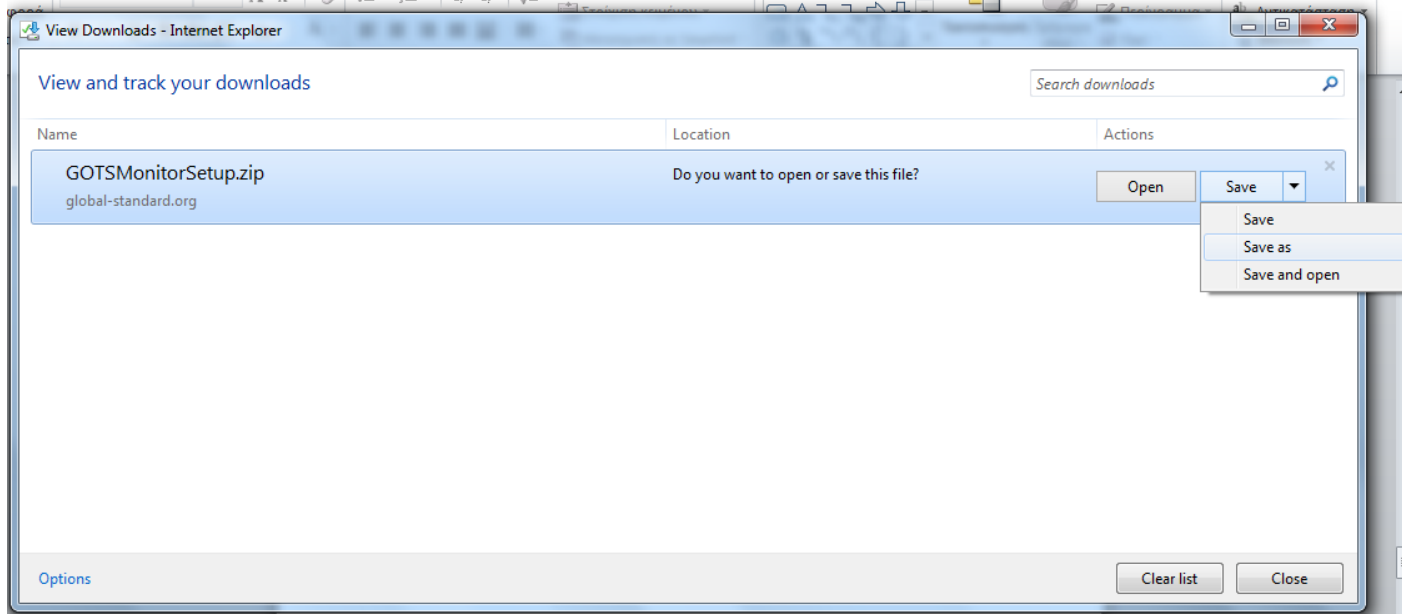
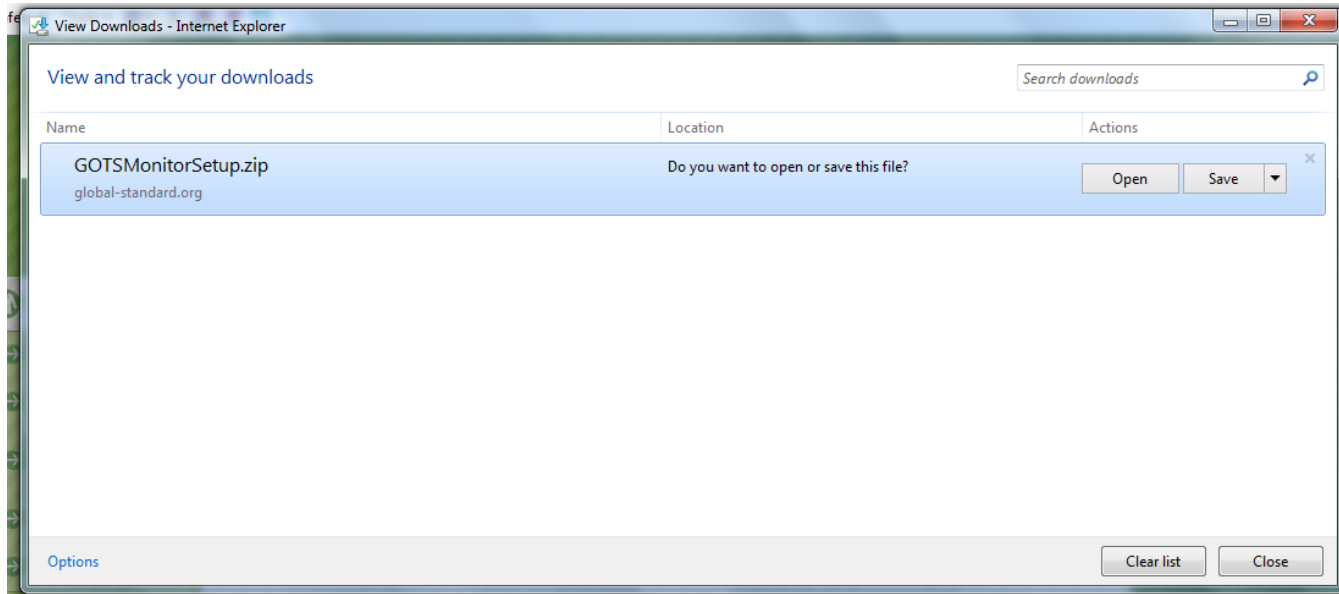
The downloaded GOTS Monitor program can initially be used for 15 days in which it **needs to be registered**. This registration will be done by our service partner Sustainable Solutions and works as following:
When you open the GOTS Monitor program after installation (e.g. by clicking on the GOTS Monitor icon on your desktop) you will see on top of the starting page a registration code, which you are requested to send along with your company name and license number for GOTS certification, under which you've ordered the tool, to the email id GOTSmonitor@svsustainable.eu.

Κάντε κλικ σε μια φωτογραφία για να δείτε ενημερώσεις του κοινωνικού δικτύου και μηνύματα ηλεκτρονικού ταχυδρομείου από αυτό το άτομο.

Στοιχεία: 22 Όλοι οι φάκελοι είναι ενημερωμένοι Σύνδεση σε Microsoft Exchange 10%

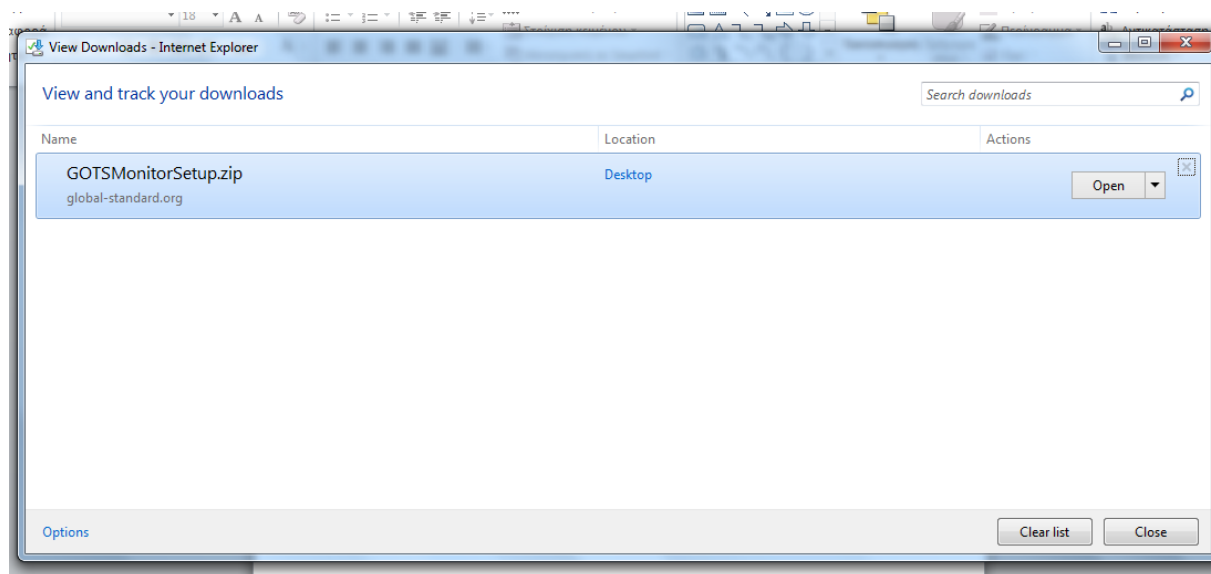
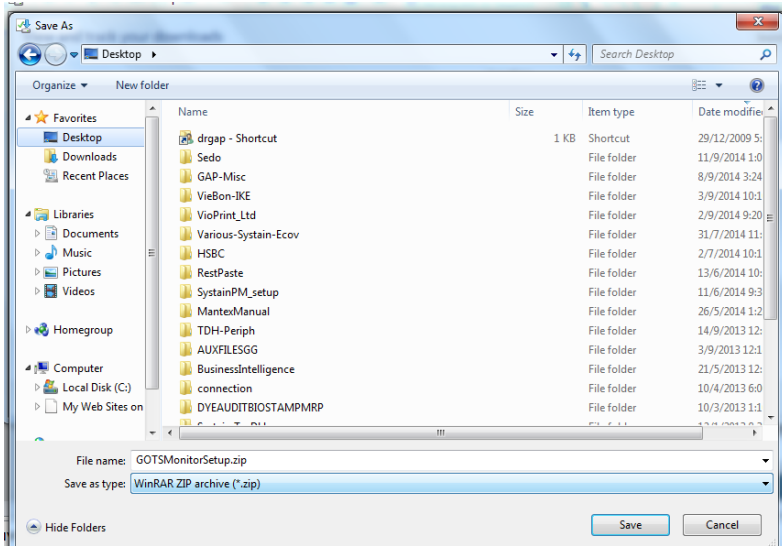


Download GOTS Monitor



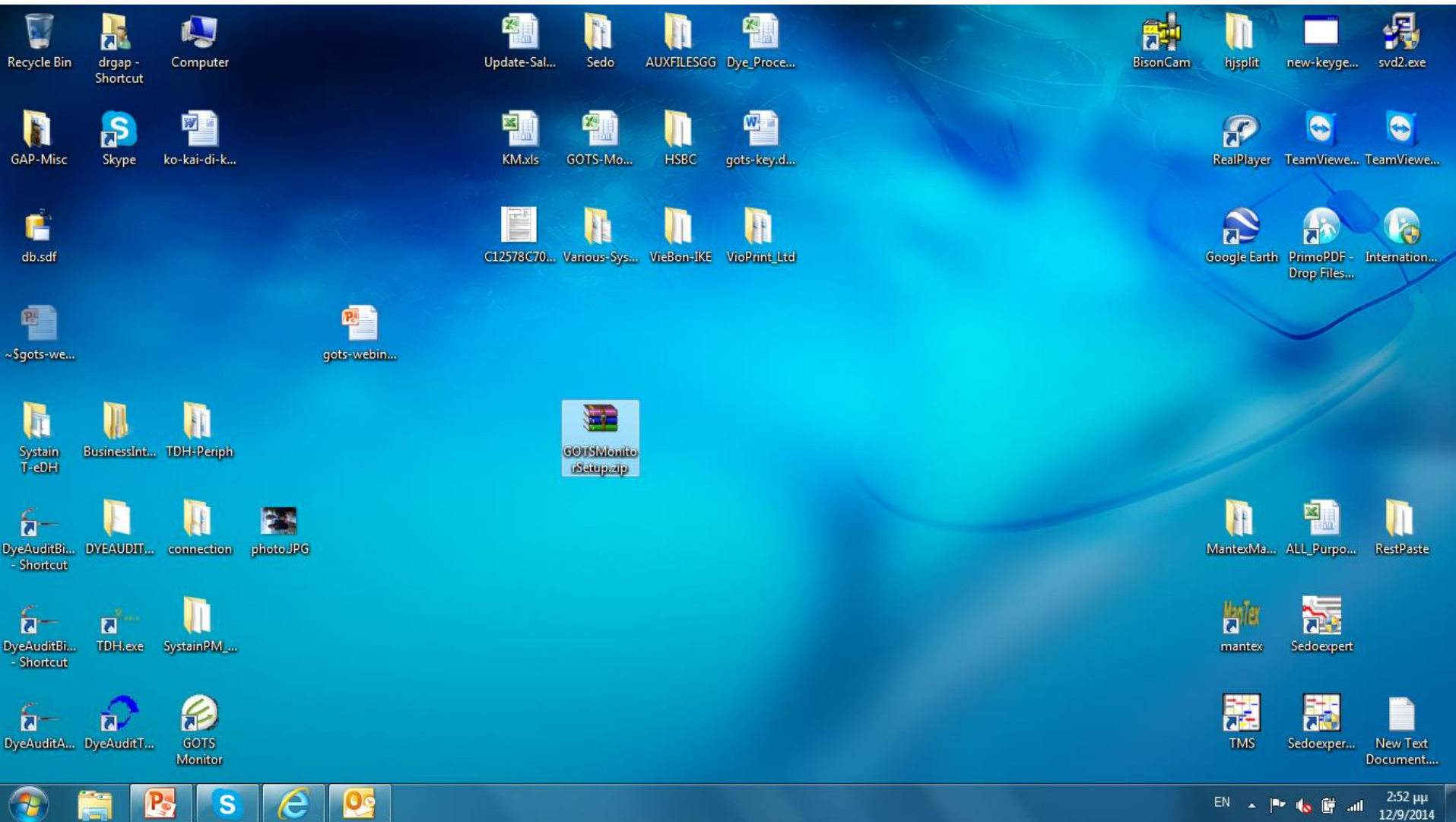


Download GOTS Monitor





Download GOTS Monitor

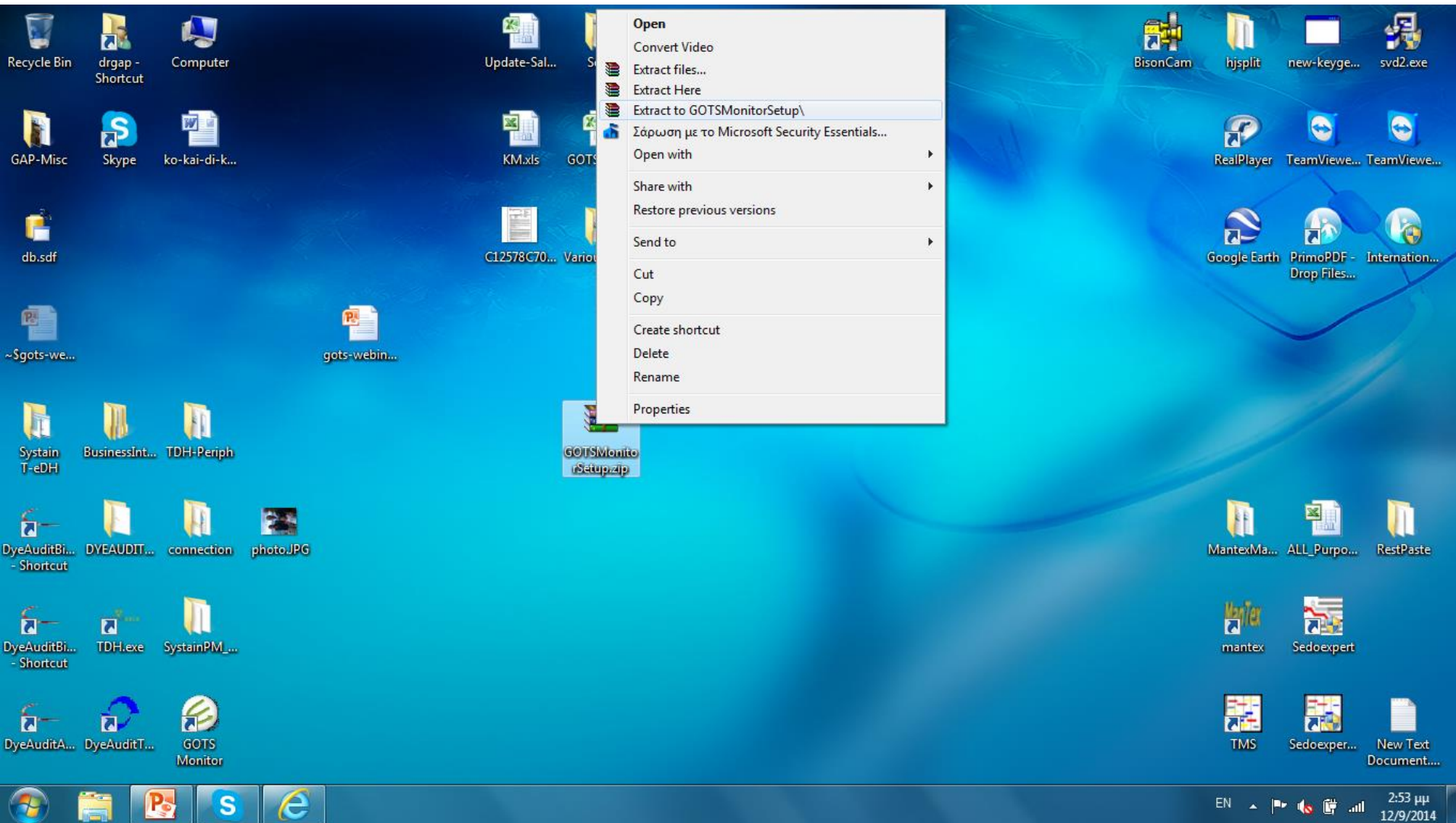




INSTALLATION

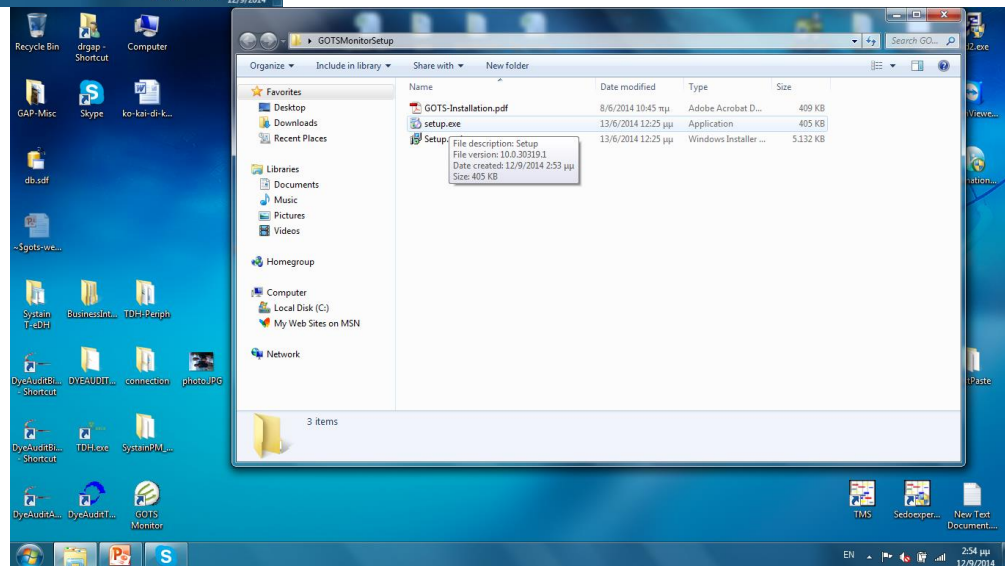
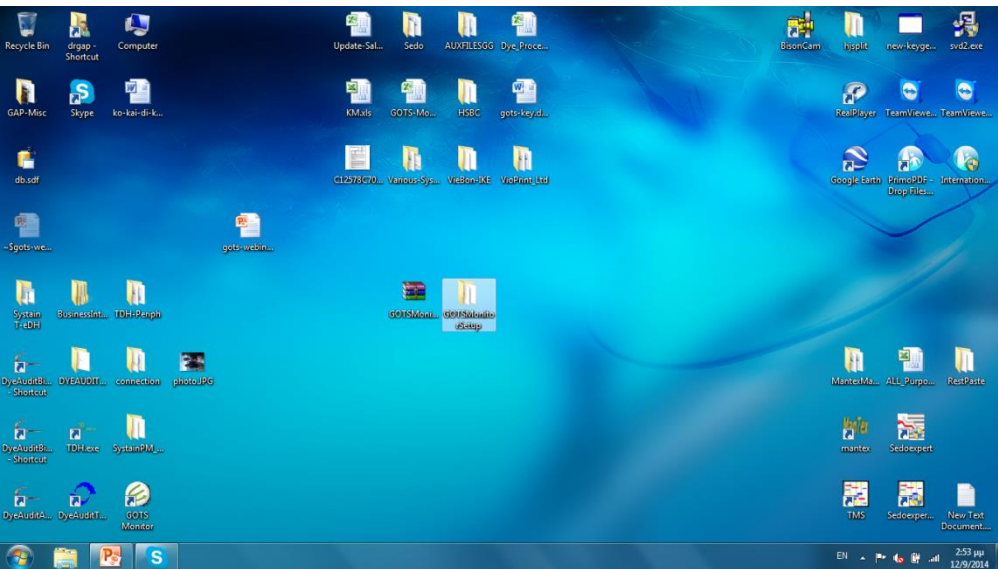


Install GOTS Monitor





Install GOTS Monitor



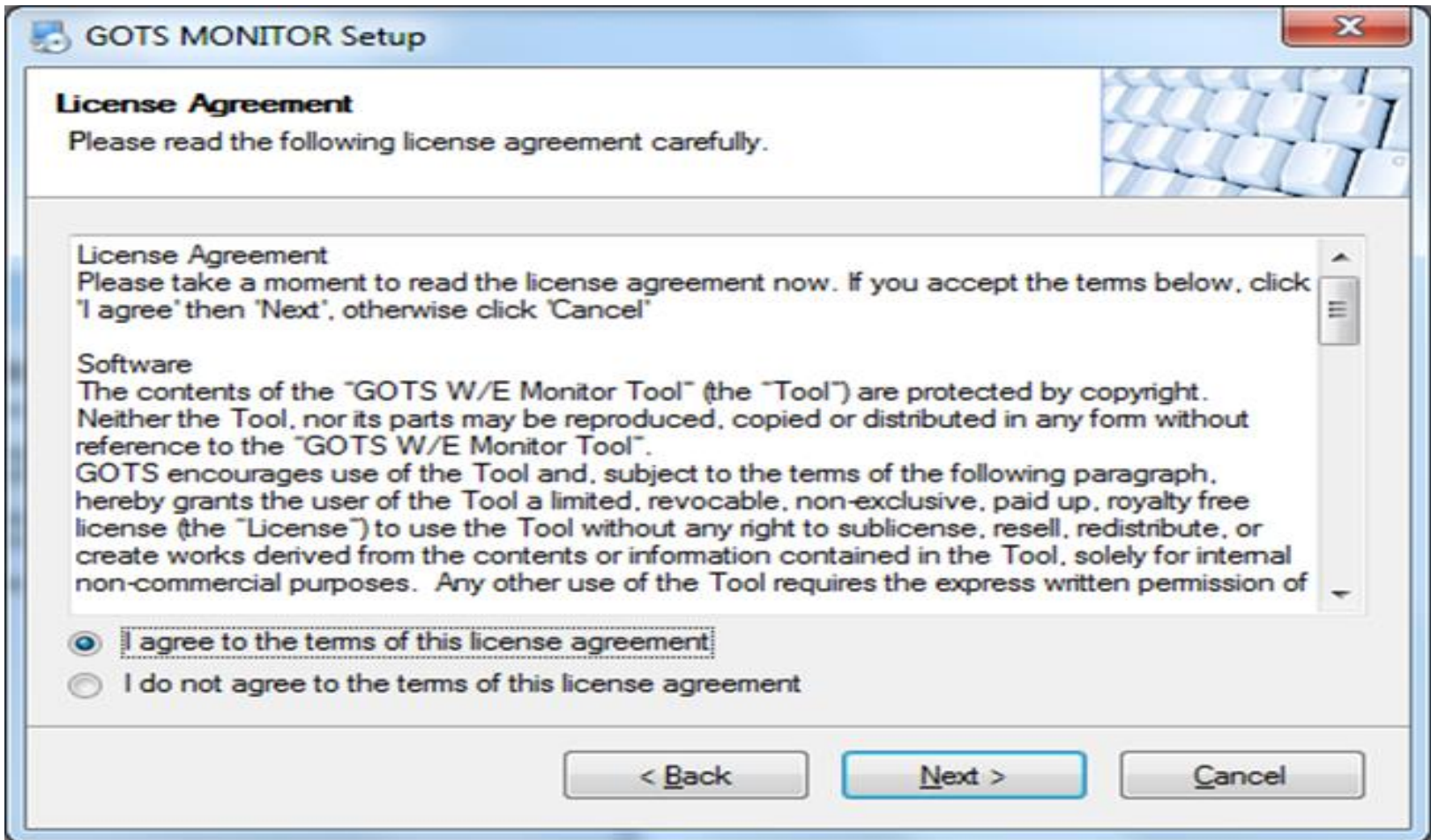


Install GOTS Monitor



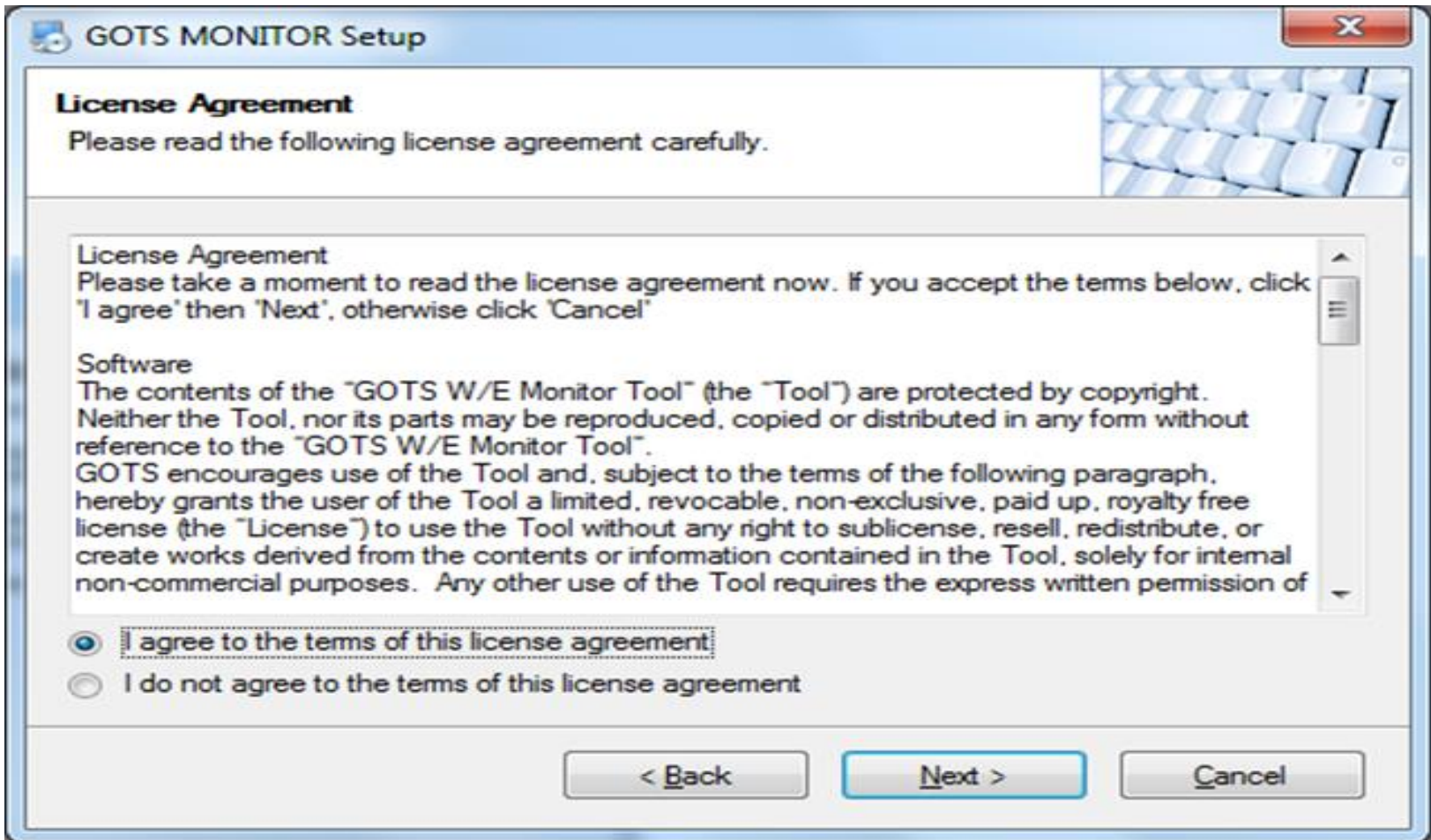


Install GOTS Monitor





Install GOTS Monitor





Install GOTS Monitor

GOTS MONITOR Setup

Installation Folder
Where would you like GOTS MONITOR to be installed?

The software will be installed in the folder listed below. To select a different location, either type in a new path, or click Change to browse for an existing folder.

Install GOTS MONITOR to:

C:\Program Files\GOTS MONITOR

Space required: 87.4 MB
Space available on selected drive: 121.66 GB

< Back Next > Cancel



Install GOTS Monitor

GOTS MONITOR Setup [Close]

Installation Folder
Where would you like GOTS MONITOR to be installed?

The software will be installed in the folder listed below. To select a different location, either type in a new path, or click Change to browse for an existing folder.

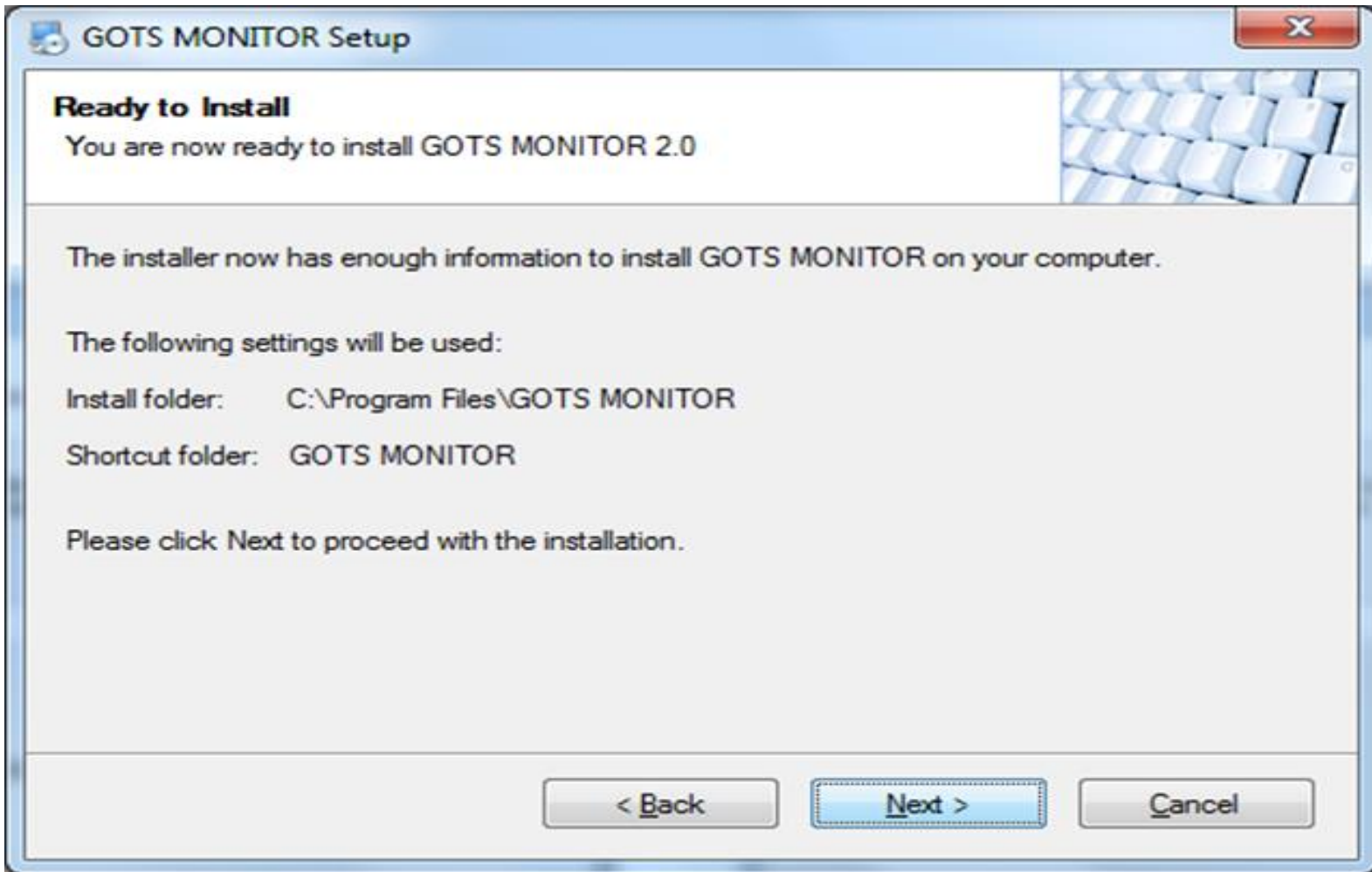
Install GOTS MONITOR to:

Space required: 87.4 MB
Space available on selected drive: 121.66 GB

< Back **Next >** Cancel

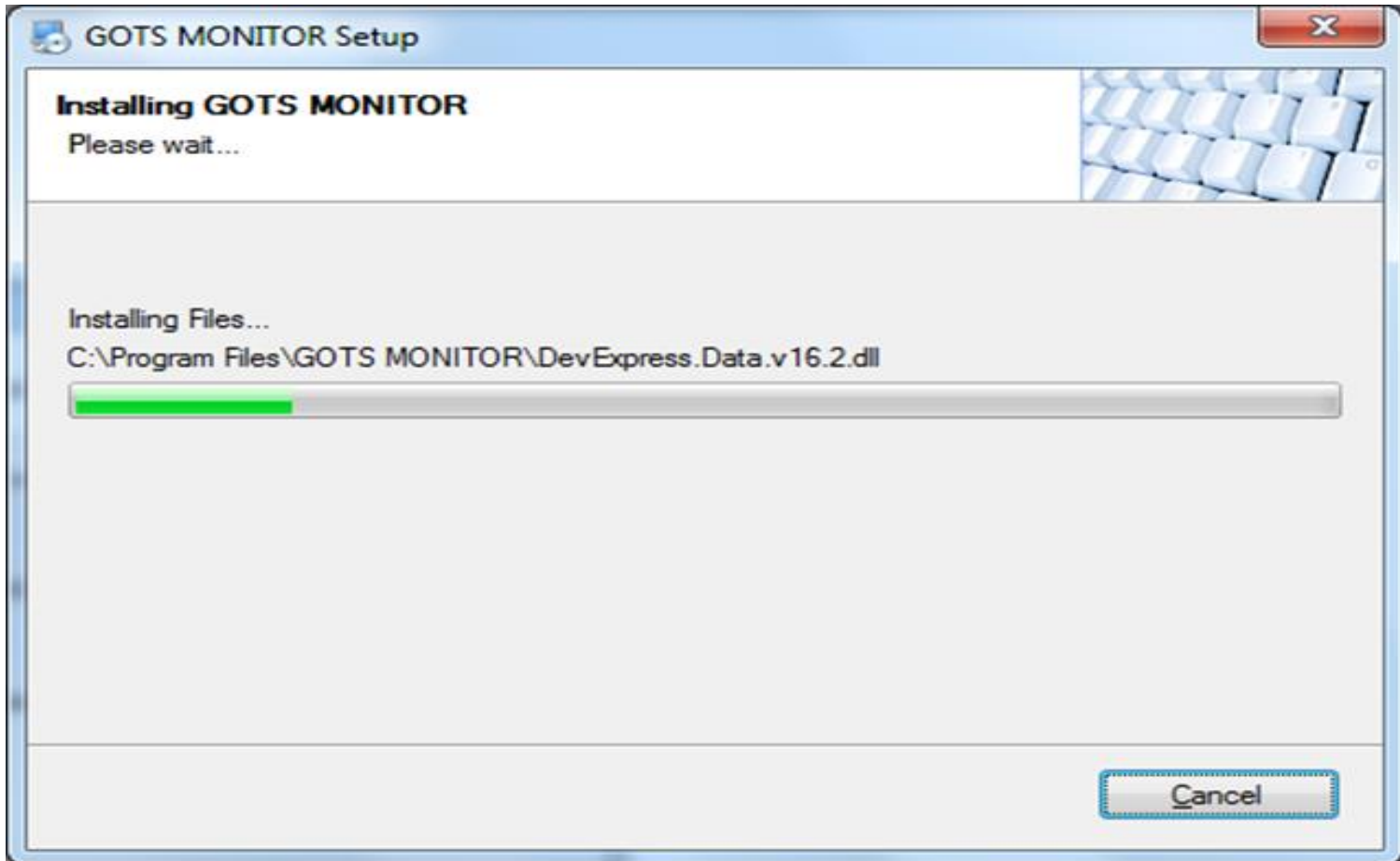


Install GOTS Monitor



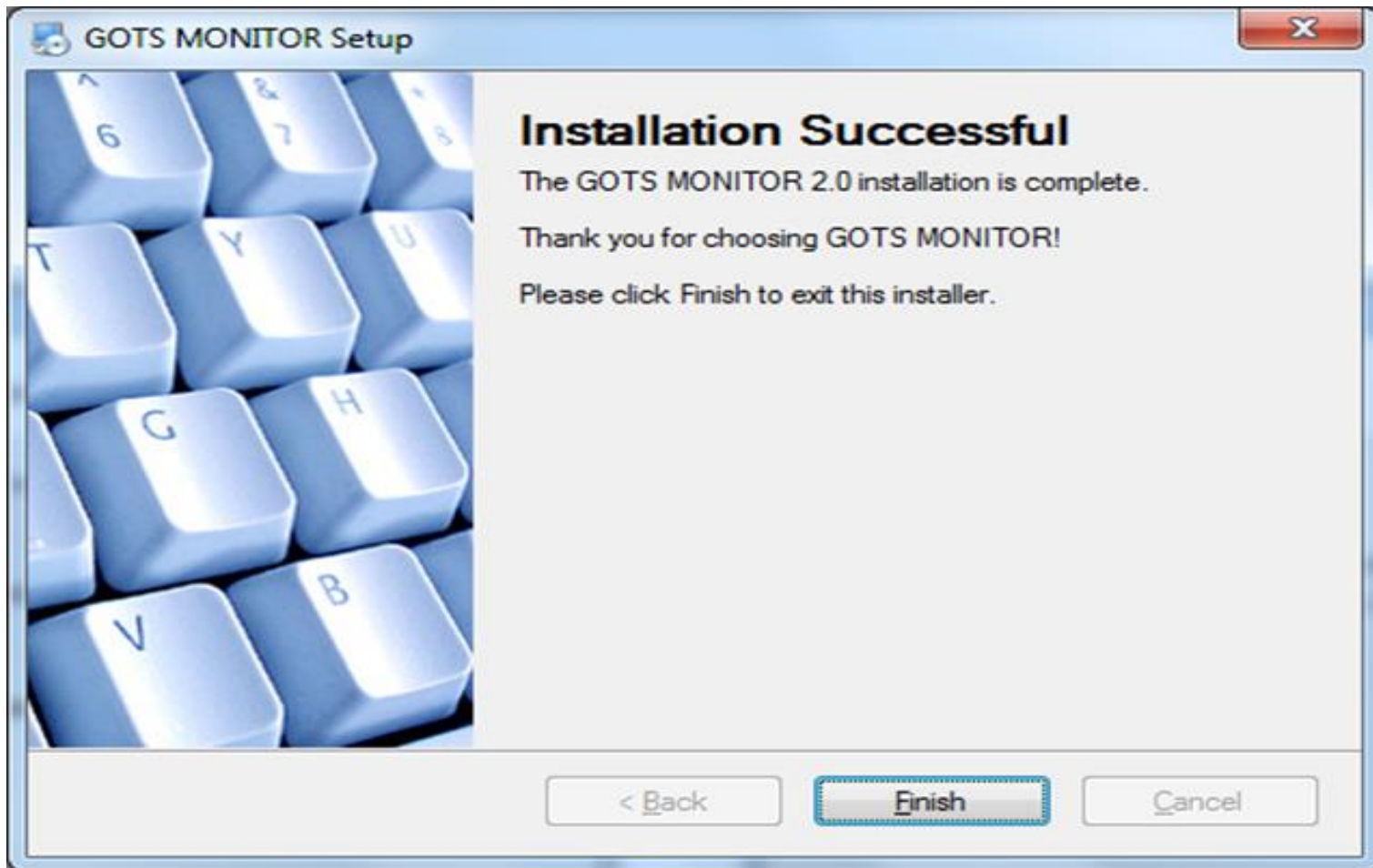


Install GOTS Monitor





Install GOTS Monitor





ACTIVATION




Activate GOTS Monitor

Activation X

**Thank you for purchasing GOTS Monitor.
To activate your version send the following product code to GOTSMonitor@sustainable.eu**

Product Code :

Activation Key :

 Save



Activate GOTS Monitor

RE: GOTS Monitor - Μήνυμα (HTML)

Αρχείο Μήνυμα

Παράβλεψη

Ανεπιθύμητη αλληλογραφία Διαγραφή

Διαγραφή

Απάντηση Απάντηση σε όλους Προώθηση Σύνδεση

Απόκριση

GOTS

Προς διευθυντή Ηλεκτρονικό τα...

Γρήγορα βήματα

Μετακίνηση

Κανόνες OneNote Ενέργειες

Μετακίνηση

Σήμανση ως μη αναγνωσμένου Κατηγοριοποίηση Παρακολούθηση θέματος

Ετικέτες

Εύρεση Σχετικά Επιλογή

Μετάφραση

Επεξεργασία

Ζουμ Ζουμ

Από: George Perdikaris

Προς: Silke; **sustainable GOTSMonitor**

Κοιν.:

Θέμα: RE: GOTS Monitor

Αποστολή: Παρ 12/9/2014 2:37 μμ

Dear GOTS licensee,

thank you for downloading GOTS Monitor.

Here is your key to activate the downloaded GOTS Monitor Instance:

VgKggRssuYR7zs8BEAAPs1BqVlWXGHM65Vv6NYXxuQABAQGffJsmpu5YCxHCU2hgDbqa4MBVff3/D9x8oait85EBWO/WzkBRGIrv84u/hKFq2Ak=

Steps:

1. Copy this licensee key to the clipboard,
2. start the GOTS Monitor and
3. in the 1st screen press Enter License.
4. Enter the key in the empty space,
5. press Apply License, and
6. in the form that opens now, Start Program

Should you need further support please refer to the installation manual that was included in the downloaded zip file OR send email to GOTSMonitor@sustainable.eu stating company details and problem.

By the way

Sincerely yours

Κάντε κλικ σε μια φωτογραφία για να δείτε ενημερώσεις του κοινωνικού δικτύου και μηνύματα ηλεκτρονικού ταχυδρομείου από αυτό το άτομο.

Windows taskbar: EN 8:52 πμ 13/9/2014




Activate GOTS Monitor

Activation X

**Thank you for purchasing GOTS Monitor.
To activate your version send the following product code to GOTSMonitor@sustainable.eu**

Product Code :

Activation Key :

 Save



Activate GOTS Monitor

A screenshot of the GOTS Monitor (Water/Energy) 2.0 software interface. The window title is "GOTS Monitor". The main area has a green background with the GOTS logo and the text "GOTS Monitor (Water/Energy) 2.0". Below this, there is a navigation bar with four items: "ACTIVITY", "PRODUCTS", "MACHINES", and "UTILITY". On the left side, there is a vertical menu with four items: "PRODUCTION DATA", "DASHBOARDS", "PROFILER", and "ADMINISTRATION". The "PROFILER" item is highlighted with a white background. At the bottom of the window, there is a Windows taskbar with icons for File Explorer, Microsoft Store, GOTS Monitor, and Microsoft Word. The system tray shows the language set to "EN", the time as "11:44", and the date as "19/10/2020".



USAGE



Comparisons to V1.0

Compared to the previous version (1.0), this new release:

- Is developed using **state-of-the-art tools and methods**
- Fixes any **bug and shortcoming** reported by its numerous users
- Has new, powerful operational features, **increasing its user-friendliness, stability, scalability, portability and robustness**
- Has a much **simpler User Interface**
- Uses a much **simpler activation and licensing** scheme
- Includes **enhanced processing methods and tools** knowledge base
- Utilizes much **more accurate and extensive benchmarking methodology**

As a result, GOTS W/E Monitor V2.0 allows for much better and accurate evaluation of the energy and water efficiency of textile manufacturing facilities.



GUI Elements

Lists

The screenshot shows the GOTS Monitor (Water/Energy) 2.0 interface. The title bar reads "GOTS Monitor". The main header area contains the GOTS logo and the text "GOTS Monitor (Water/Energy) 2.0". Below the header, there are navigation tabs: "ACTIVITY", "PRODUCTS", "MACHINES", and "UTILITY". Under the "PRODUCTS" tab, there are action buttons: "+ ADD", "EDIT", "X DELETE", and "COPY".

Product	Quality	Construction
CO	Cotton	Single Jersey
CO/PES	Cotton/Polyester	Fleece
PES	Polyester	Micro Fleece

At the bottom of the table, there is a pagination bar showing "Record 2 of 3". The Windows taskbar at the bottom of the screenshot shows the system tray with the date "19/10/2011" and time "11:42".

Forms



GOTS Monitor (Water/Energy) 2.0

ACTIVITY PRODUCTS MACHINES UTILITY

ADD EDIT DELETE COPY

Product	Quality	Construction
CO	Cotton	Single Jersey
CO/PES		Fleece
PES		Micro Fleece

Products

*Code:

*Quality:

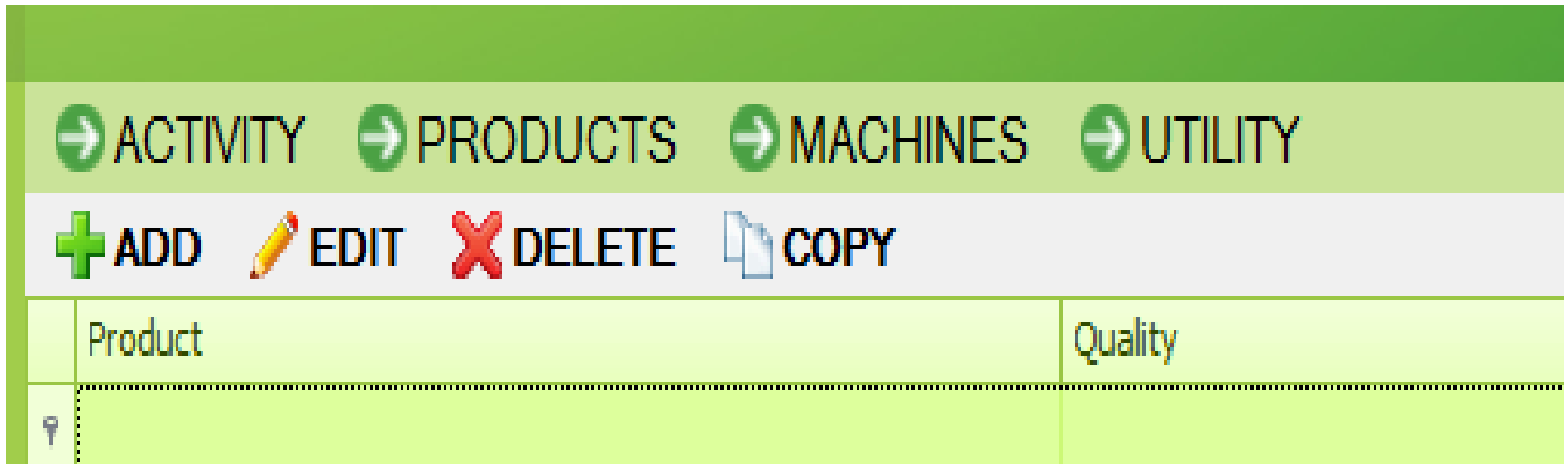
*Construction:

Save Cancel

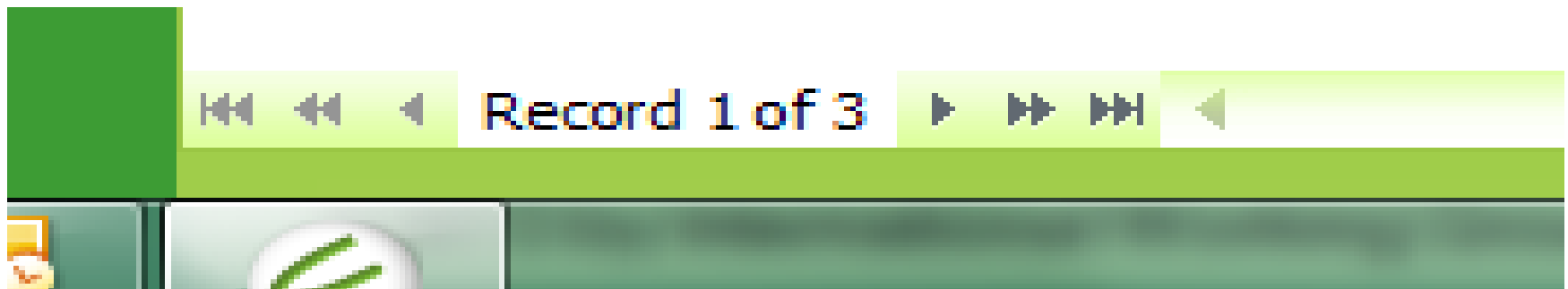
Record 2 of 3

11:41 19/10/2018

Controls

This screenshot shows a software interface with a green header bar. Below the header, there are four navigation buttons: "ACTIVITY", "PRODUCTS", "MACHINES", and "UTILITY", each with a right-pointing arrow icon. Below these are four action buttons: "ADD" with a green plus icon, "EDIT" with a yellow pencil icon, "DELETE" with a red X icon, and "COPY" with a blue document icon. Below the action buttons is a table with two columns: "Product" and "Quality". The table has a header row and one data row. The data row is currently empty, with a small key icon in the left margin.

Product	Quality

This screenshot shows a software interface with a green header bar. Below the header, there is a record navigation control. It includes a "Record 1 of 3" label, a left arrow, a double left arrow, a right arrow, a double right arrow, and a right arrow. Below the navigation control is a table with two columns. The table has a header row and one data row. The data row is currently empty.



GUI Elements

Filters

The screenshot shows the GOTS Monitor (Water/Energy) 2.0 interface. The top header is green with the GOTS logo and the title "GOTS Monitor (Water/Energy) 2.0". Below the header is a navigation bar with tabs for "ACTIVITY", "PRODUCTS", "MACHINES", and "UTILITY". The "PRODUCTS" tab is active, showing a table of production data. The table has columns for "Product", "Quality", and "Construction". The data rows are:

Product	Quality	Construction
CO	Cotton	Single Jersey
CO/PES	Cotton/Polyester	Fleece
PES	Polyester	Micro Fleece


Below the table is a filter bar with a search icon and the text "Starts with([Product], 'co')". The filter bar also includes a close button (x) and a checkmark icon. The bottom of the screenshot shows a Windows taskbar with icons for Word, Outlook, and the GOTS Monitor application.






Main Menu

GOTS Monitor

 GLOBAL ORGANIC TEXTILE STANDARD · GOTS · GOTS

 GOTS Monitor (Water/Energy) 2.0

→ PRODUCTION → CONSUMPTIONS → CHEMICALS

-  PRODUCTION DATA
-  DASHBOARDS
-  PROFILER
-  ADMINISTRATION

11:43
19/10/2011

Configuration

GOTS Monitor (Water/Energy) 2.0

- ACTIVITY
- PRODUCTS
- MACHINES
- UTILITY

PRODUCTION DATA

DASHBOARDS

PROFILER

ADMINISTRATION

GOTS Monitor (Water/Energy) 2.0

ACTIVITY PRODUCTS MACHINES UTILITY

ADD EDIT DELETE COPY

Machine	Machine Purpose	Daily Production (kg)	Number Of Machines
1	Piece Dyeing Air	1000	5
2	Beam	1800	3
3	Piece Dyeing Jet	10000	20

Machines

Record 1 of 3

Activity

Join Date: 9/9/2018 06:22:26

*Activity Type: Discontinuous dyeing / wet processing

*Code: MY ACTIVITY Description: MY ACTIVITY DESCRIPTION

*Responsible: DV

*Address1: GREECE Address2: ADDRESS2 Address3: ADDRESS3

*Telephone1: +305646426426 Telephone2: PHONE2 Telephone3: PHONE3

*Email1: MYMAIL@MAIL.COM Email2: MYMAIL2@MAIL.COM Email3: MYMAIL3@MAIL.COM

*Currency: Euro Daily Cost: 8000,00

Save Cancel

GOTS Monitor (Water/Energy) 2.0

ACTIVITY PRODUCTS MACHINES UTILITY

ADD EDIT DELETE COPY

Product	Quality	Construction
CO	Cotton	Single Jersey
CO/PES	Cotton/Polyester	Fleece
PES	Polyester	Micro Fleece

Products

Record 1 of 3

GOTS Monitor (Water/Energy) 2.0

ACTIVITY PRODUCTS MACHINES UTILITY

ADD EDIT DELETE COPY

Utility	Utility Source	Unit	Unit Cost	Currency	Recycle Factor (%)
heat	Coal	kg	0,05	€	20
power	Grid Electricity	kWh	0,1	€	20
water	Borehole	m3	0,6	€	20
water 1	Borehole	m3	0,6	€	20

Utilities

Record 1 of 4



Monthly Data

GOTS Monitor (Water/Energy) 2.0

PRODUCTION DATA

PRODUCTION CONSUMPTIONS CHEMICALS

Month	Year	Product	Operation Days	Dye Type	Shade Depth	1st Q Production	2nd Q Production	Waste	Reprocess
11	2018	CO	20	Reactive Dye		180000	0	0	0
10	2018	CO	20	Reactive Dye		180000	0	0	0
10	2018	CO/PES	20	Double Dye (R...		498612	200	500	630
10	2018	PES	20	Disperse Dye		280000	0	0	0
9	2018	CO	20	Reactive Dye	Medium Shade	593000	0	0	0
9	2018	PES	20	Disperse Dye		78050	0	0	0
8	2018	PES	20	Direct Dye	Medium Shade	568000	0	0	0
7	2018	CO	20	Reactive Dye	Dark Shade	800000	0	0	0
7	2018	PES	20	Direct Dye	Light Shade	400000	0	0	0
6	2018	CO	20	Reactive Dye	Dark Shade	210000	0	0	0
6	2018	CO/PES	20	Double Dye (R...		123450	2340	0	0
6	2018	PES	20	Disperse Dye		187600	0	0	0
5	2018	CO	20	Reactive Dye		300000	0	0	0
5	2018	CO/PES	20	Double Dye (R...		330000	0	0	0
5	2018	PES	20	Disperse Dye		150000	0	0	0
4	2018	CO	20	Reactive Dye		234000	0	0	0
4	2018	PES	20	Direct Dye		575000	0	0	0
1	2018	CO	20	Optical White Dye		15500	0	0	0
1	2018	CO	20	Fabric Wash		80000	0	0	0
1	2018	CO	20	Reactive Dye	Dark Shade	150000	0	0	0
1	2018	CO/PES	20	Double Dye (R...	Medium Shade	89000	0	0	0

Production Data

GOTS Monitor (Water/Energy) 2.0

PRODUCTION DATA

PRODUCTION CONSUMPTIONS CHEMICALS

Month	Year	Utility	Utility Source	Consumption	Unit
10	2018	heat	Coal	133567	kg
10	2018	power	Grid Electricity	372000.35	kWh
10	2018	Water	Borehole	39917	m ³
9	2018	heat	Coal	138000	kg
9	2018	power	Grid Electricity	234950	kWh
9	2018	Water	Borehole	29000	m ³
8	2018	heat	Coal	132000	kg
8	2018	power	Grid Electricity	256089	kWh
8	2018	Water	Borehole	26000	m ³
7	2018	heat	Coal	148000	kg
7	2018	power	Grid Electricity	430000	kWh
7	2018	Water	Borehole	58000	m ³
6	2018	heat	Coal	159000	kg
6	2018	power	Grid Electricity	318000	kWh
6	2018	Water	Borehole	48000	m ³
5	2018	heat	Coal	151500	kg
5	2018	power	Grid Electricity	365000	kWh
5	2018	Water	Borehole	29000	m ³
4	2018	heat	Coal	132000	kg
4	2018	power	Grid Electricity	250000	kWh
4	2018	Water	Borehole	35000	m ³

Utilities Consumption Data

Chemicals Consumption Data

GOTS Monitor (Water/Energy) 2.0

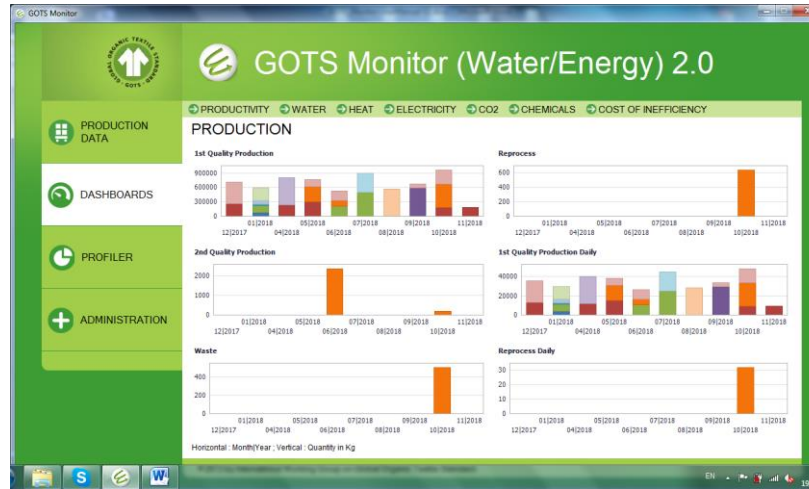
PRODUCTION DATA

PRODUCTION CONSUMPTIONS CHEMICALS

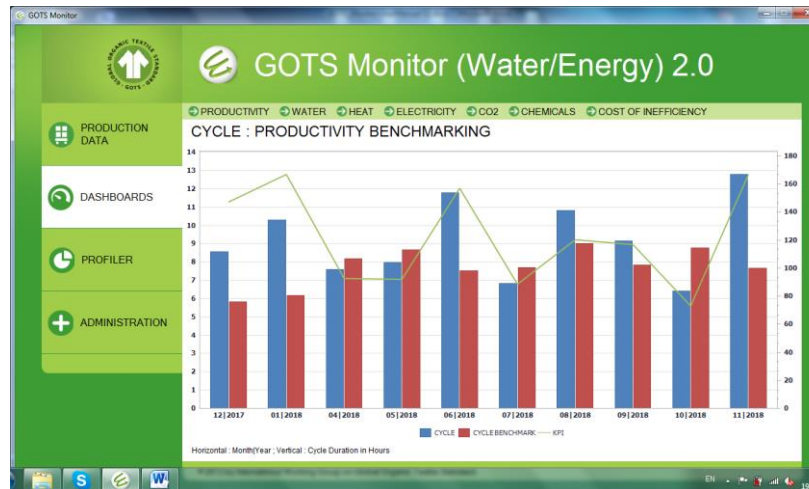
Month	Year	Chemical	Quantity	Unit
1	2018	Cuetic	304000.65	kg
1	2018	Salt	3305620.85	kg
1	2018	Soda Ash	2958620	kg



Analysis Results/ Dashboards



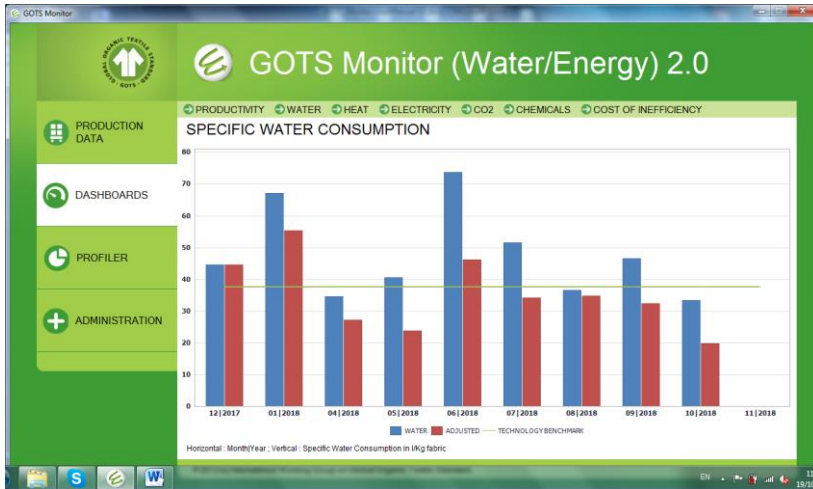
Productivity



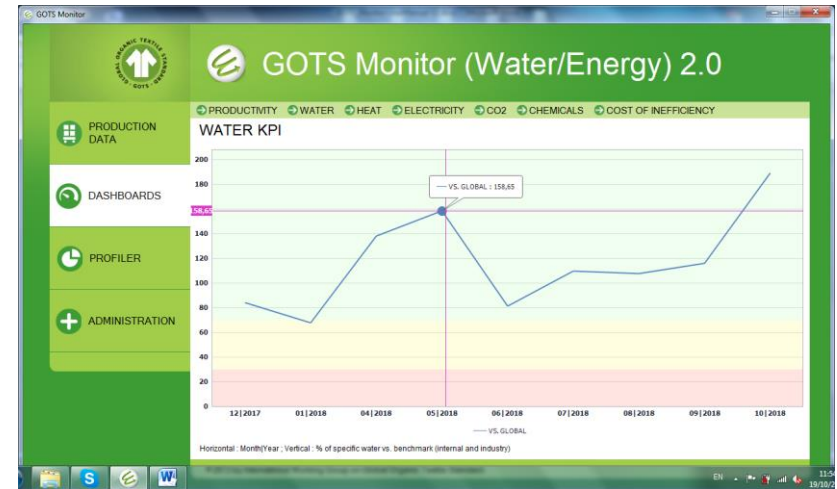
Cycle Efficiency



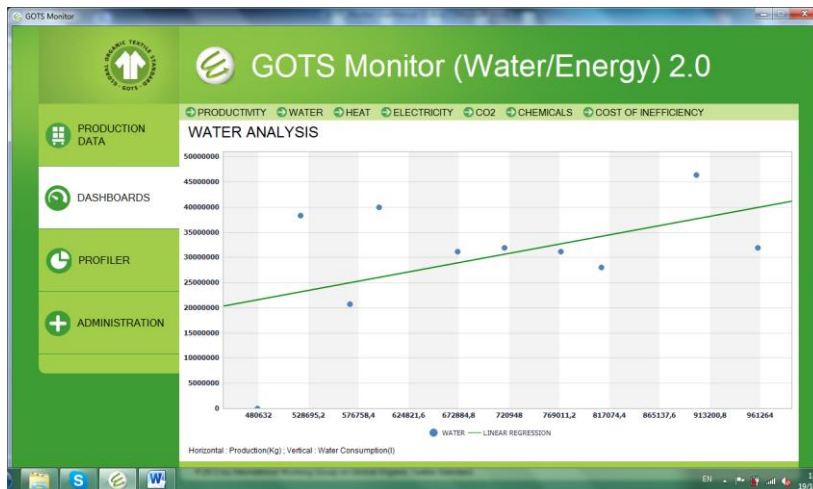
Analysis Results/ Dashboards



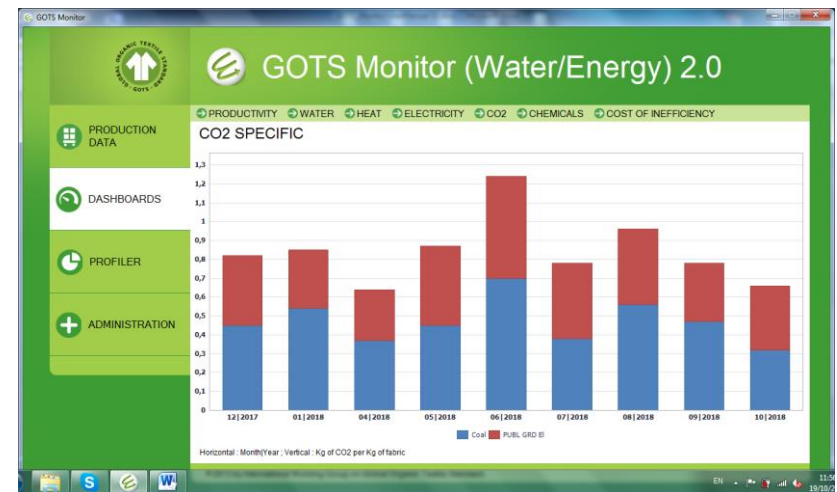
Specific Water Consumption



Water KPI (Efficiency)

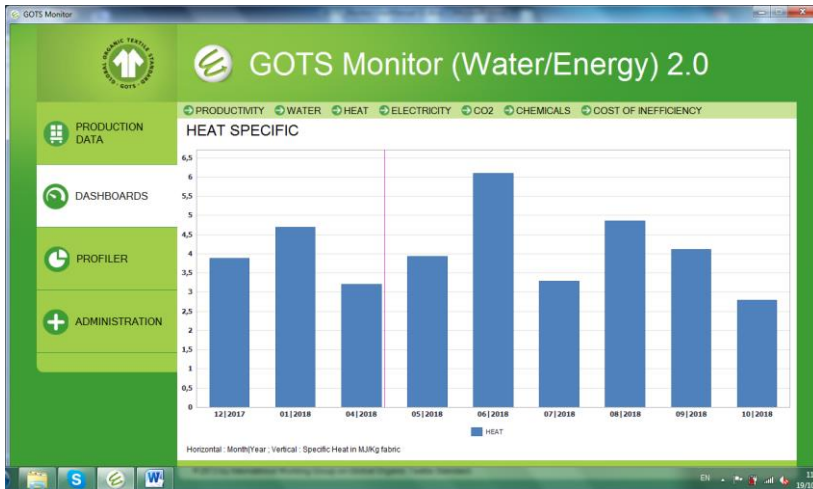


Water Usage Efficiency

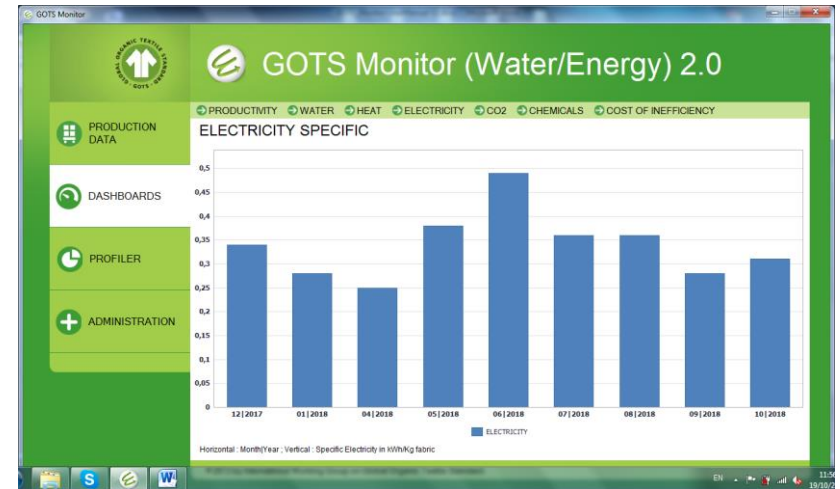


Specific CO2 Emmissions

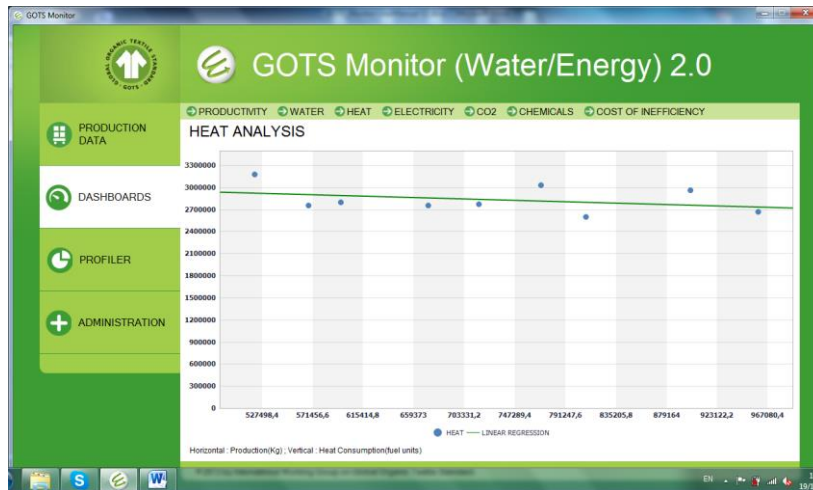
Analysis Results/ Dashboards



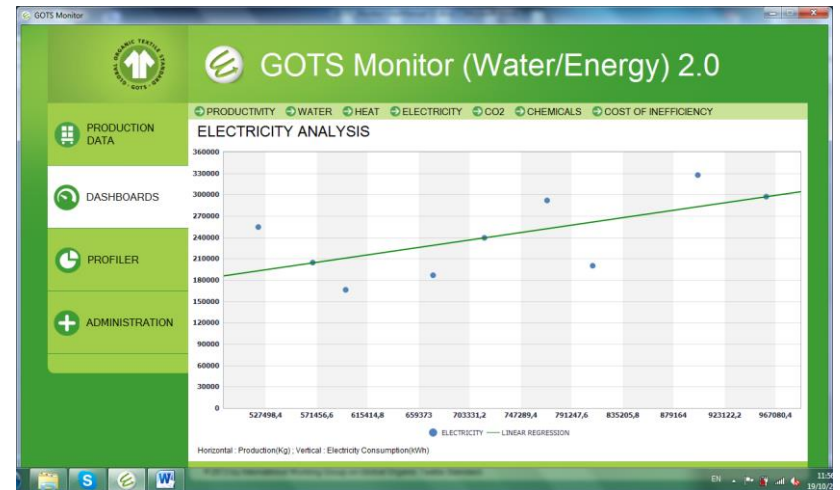
Specific Heat Consumption



Specific Elect. Consumption



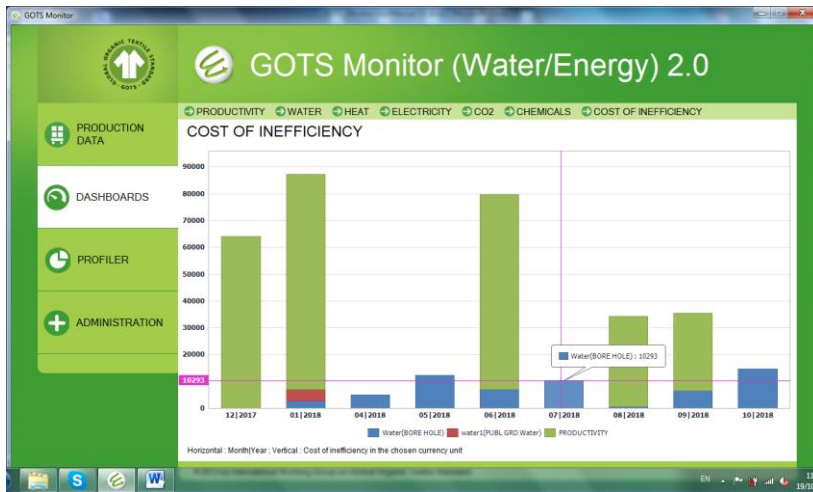
Heat Usage Efficiency



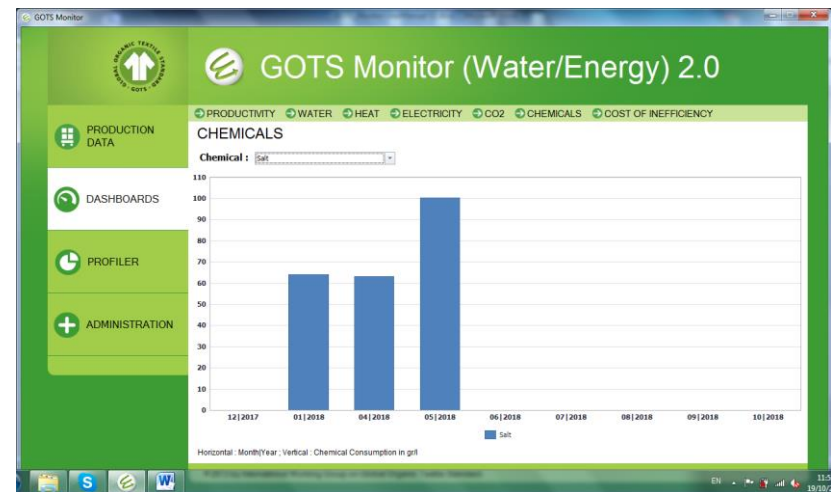
Electricity Usage Efficiency



Analysis Results/ Dashboards



Cost of Inefficiency



Specific Chemicals Consumption



HOW GOTS W/E MONITOR ASSISTS CBs



Importance for CBs

Certification work is made easier in factories using GOTS W/E Monitor V2.0:

1. CBs will know (by reading the data entered in GOTS MONITOR) if a Company monitors its water and energy usage, how accurate this is done, and whether this is continuous or a random exercise – this is indeed a GOTS requirement, that a Company must monitor its water and energy usage
2. CBs will further know whether a Company's W/E usage is efficient or not, if it is becoming more or less efficient and how far the Company's consumptions lie from industry benchmark values
3. GOTS Monitor data provide a record for the Company's water and energy usage and efficiency using simple KPIs to describe complex issues in a way that subsequent periods can be directly compared to each other; this allows for credible conclusions to be drawn (both by the factory but also by the CB during the certification exercise).



SUPPORT



Support for GOTS Monitor Users

Software Knowledge Base Updates

Annual Software updates will be released and distributed to the users free-of-charge covering

- Major technological advance (knowledge base upgrade)
- GOTS Standard Revisions

Supporting Services for the Software Users

The following Support Services are available to the Tool Users :

- Support Hotline during Installation (email to GOTSmonitor@sustainable.eu)
- Support Hotline (email to GOTSmonitor@sustainable.eu)



Optional Services for Monitor Users

In addition to the free-of-charge Tool License, 2 optional annual Service Levels will be available to the GOTS W/E Monitor users:

Service Level 1 includes

- Right to obtain new versions with new features (such as imports/ exports from/ to various 3rd party applications/ initiatives) that will be added to the tool as needed/ decided

Service Level 2 includes

- Service level 1 and
- Monthly Analysis Services and personalized feedback (performance reports) with suggestions to improve, troubleshooting advise etc. Hereto, the user's database will be sent automatically to our central analysis server.



Optional Services for Monitor Users

SERVICE LEVEL PRICES

The optional additional Services to the GOTS W/E Monitor Users are charged as follows:

Level 1: Annual Service Fee is €500/ annum per installed/ registered system license

Level 2: Annual Service Fee amounts to €950 (level 1 is included)

To obtain the optional Service levels an email will have to be directly sent to GOTSMonitor@sustainable.eu. Further instructions will be provided then.